



## WARRANTY AGREEMENT (2020/2021 MODEL YEARS)

This is a legal contract between the original owner, BWS Manufacturing Ltd., and the retailing BWS authorized representative or dealership.

### 1 YEAR

#### BUMPER TO BUMPER

Except for exclusions specified below, BWS Manufacturing Ltd. warrants that the specified BWS equipment herein will be free from defects in materials and workmanship, under normal use and service, for the period of the first 12 months of regular service post the *date-in-service*. This warranty extends only to the original first owner. It is not transferable and applies only to OEM installed components and equipment.

### 3 YEAR

#### PAINT & FINISH

Steel shot blast, commercial/industrial top coat and oven baked finish is warranted against defects in materials and workmanship for 3 years from the **date of manufacture**. Any custom colors are subject to a 1 year warranty only. Does not cover against general wear and tear such as stone chips or fade as of 2016.

### 5 YEAR

#### SUPER STRUCTURE

In addition to the above prescribed 12 month warranty period, BWS Manufacturing Ltd. also warrants the trailer main frame beams or 'super-structure' (consisting of the top and bottom flanges, and their connecting web) to be free from defects in materials and workmanship, under normal use and service for a period of 5 years from the *date-in-service* only to the original first owner.

#### SUSPENSION

Ridewell holds a 5 year warranty on all beams and bushings.  
Hutch has a 5 year warranty on manufacturer defects.

### 6 YEAR

#### BRAKES

Haldex Platinum Warranty to the 1<sup>st</sup> owner Life Seal equipped Haldex ABS component brake system slack adjusters/brake chambers (Haldex LifeSeal)/ABS system ECM & control valve.  
6 year or one (1) million mile warranty against defects in material or workmanship.

### 7 YEAR

#### LIGHTING

Grote Ultra Blue  
7 year warranty on the male pin harness.  
10 year warranty on tail lights.

**Any new or used BWS equipment sold through any auction (private or public), does not qualify for any BWS Manufacturing Ltd. administered or supported warranty coverage whatsoever.**

#### AT THE SOLE DISCRETION OF BWS MANUFACTURING LTD.:

- Your sole exclusive remedy arising from your use of this BWS equipment is limited to the repair or replacement of any specified defective parts and/or materials. All warranty work is to be performed at an authorized BWS Warranty Dealer.
- Claims made from far away/remote locations may necessitate advance repair quote submissions from local and capable repair shops/facilities to be prepared for, reviewed by and accepted by BWS Manufacturing Ltd., as being the best and most reasonable remedy for a given situation.
- If a BWS trailer is sold to a Rentals or Leasing company the BWS trailer has the same BWS warranty as the first purchaser. If the BWS trailer is sold to an end user after the rental or lease period the remaining BWS warranty will be transferred to the new owner, providing that there is a new CVI / MVI done and a copy of that document forward to BWS warranty department to be registered to the new owner. With one exception the BWS paint warranty will be terminated at the time of transfer. All component warranty will be handled by the Dealer.

#### EXCLUSIONS FROM BWS WARRANTY COVERAGE

This warranty shall not apply to:

- Components manufactured by organizations other than BWS, when independently warranted by that Component Supplier/Manufacturer beyond the BWS Manufacturing Ltd. 12 month warranty terms; such as, but not limited to: tires (refer all claims directly to the tire manufacturer), suspension components, axles, wheel/hub bearing systems, brake components, ABS system and components, air, electrical or hydraulic accessory systems and ABS sensor alignment.



2. Any trailers/units which have been operated in such a manner against the specific instructions or recommendations of BWS Manufacturing Ltd., or which have been neglected in regular user maintenance or used in any way deemed inappropriate to the opinion of BWS Manufacturing Ltd. consequently adversely affecting the intended performance levels.
3. Any trailers / units to which affected original parts have been removed or altered, or had user "custom" alterations made, without the express written consent and approval of BWS Manufacturing Ltd.
4. Normal required regular maintenance, adjustment(s), and service.
5. BWS Products operated with cargo(s) / payload(s) exceeding the rated unit capacity.
6. Any/all freight and transportation costs associated with any warranty claim(s) to BWS.
7. Warranty claims of any OEM installed engines.
8. Wood Floorings are not covered where the failure or defect is caused in part by improper care, including but limited to, exceeding load, loading or forklift ratings, improper or ill-advised placement and/or concentration of loads, swelling, shrinkage, twisting, or cracking resulting in part from water absorption and/or drying.

**BWS WARRANTY DISCLAIMER AND LIMITATIONS OF LIABILITY**

BWS Manufacturing Ltd. and the authorized dealer offer no other warranties – expressed or implied. It is agreed that neither BWS, nor the dealer shall be liable for any incidental or consequential damages (including, but not limited to the loss of income, damage to vehicle(s) / equipment, attachments, trucks and cargo, towing expenses, attorney’s fees, and the liability you may have in respect to any other person / party).

**TIME LIMIT ON COMMENCING LEGAL ACTION**

It is agreed that you have one (1) year from the accrual of the cause of action to commence any legal action, arising from the purchase or use of the specified BWS Manufacturing Ltd. equipment or be barred forever. To the extent any provision of this warranty contravenes the law of an affected local legal jurisdiction such provision shall be inapplicable in such jurisdiction, and the remainder of the warranty shall not be affected thereby.

On the date of sale, I have read the complete BWS Warranty Agreement and understand its terms and conditions and acknowledge receipt of my copy of this agreement.

**(Please print clearly or type)**

Date of sale (DD/MM/YYYY) \_\_\_\_\_ / \_\_\_\_ / \_\_\_\_\_

First Purchaser/Company Name \_\_\_\_\_

BWS Chassis Serial # (VIN) \_\_\_\_\_

Complete shipping address \_\_\_\_\_

BWS Chassis Model # \_\_\_\_\_

Date of delivery (DD/MM/YYYY) \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

Postal / Zip Code \_\_\_\_\_

Dealership \_\_\_\_\_

Email Address \_\_\_\_\_

Primary Contact (necessary for Warranty Administration) \_\_\_\_\_

Address \_\_\_\_\_

Primary Contact Phone # ( \_\_\_\_\_ ) \_\_\_\_\_ - \_\_\_\_\_

Purchaser’s Title/Position \_\_\_\_\_



Postal / Zip  
Code \_\_\_\_\_  
Dealer Sales Rep Name \_\_\_\_\_

\_\_\_\_\_  
Purchaser Signature  
X \_\_\_\_\_

**THE FOLLOWING ITEMS ARE TO BE PERFORMED BY THE DEALER AT THE TIME OF VEHICLE DELIVERY.**

Customer is to review and sign-off on each item as verification it was performed.

	Completed the BWS Warranty Registration Form		Explain required maintenance program to the customer.
	Review Operation and Service Manual with the customer.		Explain the BWS Warranty to the customer.
	Explain and demonstrate the vehicle and accessory operation to the Customer.		Present completed warranty registration copy to the customer and forward a copy to the BWS Warranty Department.

**BWS Manufacturing Ltd. Warranty Department** warranty@bwstrailers.com

fax: (506) 276-4380